

PCIP Data per month - March 2024

No. of calls to the surgery	11530	
Number of calls answered in two mins*	0	*automated data retrieval not possible from our telephony software
Number of calls abandoned	5271	
Items issued via prescription	22600	
Referrals Made	406	
Fit Notes (Med3s) issued	159	
Administrative Comms. Issued (letters/emails)	1087	
Text messages sent and received	804	
Total digital requests submitted to the practice	986	